



Iowa Department of Human Services

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INFORMATIONAL LETTER NO.1527

DATE: July 21, 2015

TO: All Iowa Medicaid Providers Excluding Dental, Pharmacy and Individual Consumer Directed Attendant Care (CDAC)

FROM: The Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

RE: Additional ICD-10 Testing Opportunities

There are less than 90 days until ICD-10 Implementation.

The transition to ICD-10 is required for providers covered by the Health Insurance Portability Accountability Act (HIPAA). The change to ICD-10 impacts diagnosis codes on professional claims and diagnosis and procedure codes on institutional claims.

End-to-End Testing Opportunities:

The IME offers two testing tools without charge: (1) Collaborative Testing Tool (CollabT) and (2) Direct Claims Submittal via [EDISS Connect](#)¹. Healthcare providers, external billing entities and clearinghouses are welcome to submit test claims. To further support our trading partners, the IME has added three (3) more test cycles (test cycles 10, 11, and 12):

Testing Cycles	Claims Testing	
	Start	Finish
Test Cycle 9	Thu 7/23/15	Wed 8/5/15
Test Cycle 10	Wed 8/12/15	Wed 8/26/15
Test Cycle 11	Wed 9/2/15	Wed 9/16/15
Test Cycle 12	Wed 9/23/15	Wed 10/7/15

Post-Transition Planning:

The IME has established a post-transition strategy to ensure timely processing of claims:

- Any provider unable to produce an ICD-10 claim on their current software may obtain the PC-ACE Pro32 software at no charge.
- PC-ACE is available through [Electronic Data Interchange Support Services \(EDISS\)](#)². Information on how to obtain the PC-ACE software is available on the [DHS webpage](#)³.
- EDI – Support staff are available at (800) 967-7902 Monday – Friday 8:00 to 7:00 or by email at support@edissweb.com to assist with claim submission and rejections found on the following EDI reports:
 - Transaction Acknowledgement (TRN)

¹ <https://connect.edissweb.com/>

² <http://edissweb.com/>

³ <http://dhs.iowa.gov/ime/providers/forms>

- Interchange Acknowledgement (TA1)
- Functional Acknowledgement (999)
- 277 Claim Acknowledgement (277CA)
- IME Provider Services – Call center staff are available at (800) 338-7909 Monday – Friday from 7:30 to 4:30 to assist with claim payment issues.

Although the IME ICD-10 external testing has not uncovered major issues, the IME continues to actively recruit all IME Providers to conduct external testing. Examples of providers who **should** consider testing:

- Providers with newly upgraded or installed claim creation software, (aka practice management software). Many vendors have directly tested with Medicare EDI vendors, and clearinghouses; however, this format testing does not confirm payment approval or denial processing. The IME is offering end-to-end (E2E) testing from submission through to remittance advice including payment information.
- Clearinghouses or billing agencies submitting claims to the IME.
- Safety Net providers such as Critical Access Hospitals, Federally Qualified Health Centers, and Rural Health Clinics.

Other ICD-10 Resources:

Free help from the Centers for Medicare and Medicaid Services (CMS) includes the [“Road to 10”](http://www.roadto10.org/)⁴ aimed specifically at smaller physician practices with primers for clinical documentation, clinical scenarios, and other specialty-specific resources to help with implementation. CMS has also released provider training videos that offer helpful ICD-10 implementation tips. Please see the [CMS ICD-10](http://www.cms.gov/Medicare/Coding/ICD10/index.html?redirect=/icd10)⁵ website for more information.

The American Medical Association (AMA) also has a broad range of materials available to help physicians prepare for the October 1, 2015, deadline. To learn more and stay apprised on developments, visit the [AMA Wire](http://www.ama-assn.org/ama/ama-wire/blog/ICD-10/1)⁶.

Please check the [DHS ICD-10 webpage](http://dhs.iowa.gov/ime/providers/tools-trainings-and-services/medicaid-initiatives/ICD-10)⁷ for updates.

To register for testing, please complete the [ICD-10 External Testing Registration](https://dhs.iowa.gov/sites/default/files/470-5312.pdf)⁸ form. You may also register for testing by contacting the IME Provider Services Unit at 1-800-338-7909, (Option 1 and 7) or by email at ICD-10project@dhs.state.ia.us.

⁴ <http://www.roadto10.org/>

⁵ <http://www.cms.gov/Medicare/Coding/ICD10/index.html?redirect=/icd10>

⁶ <http://www.ama-assn.org/ama/ama-wire/blog/ICD-10/1>

⁷ <http://dhs.iowa.gov/ime/providers/tools-trainings-and-services/medicaid-initiatives/ICD-10>

⁸ <https://dhs.iowa.gov/sites/default/files/470-5312.pdf>